

BMSDC Licensing Team

From: Steve Hale [REDACTED]
Sent: 05 November 2020 13:16
To: BMSDC Licensing Team
Subject: Fwd: New Hackney Carriage Fare Proposals
Attachments: New Hackney Pricing Proposal.numbers

EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click [here](#) for more information or help from Suffolk IT

Thank you for your recent letter regarding the propose changes for Hackney Tariffs in the Babergh District.

I have read through the new proposals and have some queries that I would like to raise.

Firstly, I am generally happy with the proposals for vehicles licensed to carry no more than 4 passengers although I feel such a substantial raise in the mileage fare, to £2 a mile, is a bit excessive and might deter people from using taxis for longer journeys. Although not included in my alternative proposal, a fair of 18p increments totalling £1.80 per mile might be more favourable.

A 2 mile journey, will now cost the following, as I understand it.

Tariff	Current	Proposed (Vehicles that carry no more than 4 pass.)
1	£5.90	£6.60
2	£8.85	£9.90
3	£11.80	£13.20

I have issues with the table of fare proposed to carry 5 or more passengers. This may just be the way it has been worded, but if the proposal is for any vehicle that can carry 5 or more, you'll be running two separate rates off the same Rank for different styles of vehicle.

If this is correct, no one will use the larger vehicles if it will cost 50% more for the same journey in a car.

A 2 mile journey for a Vehicle that can carry 5-8 passengers

Tariff	Current	Proposed (Vehicles that can carry 5-8 passengers)
1	£5.90	£9.90
2	£8.85	£14.85
3	£11.80	£19.80

Because the majority of the larger capacity vehicles are set up for Wheelchair users, having a higher rate for these cabs would open the Council up to charges of discrimination against disabled users

Please see below an alternative proposal, which would be simpler to implement and easy to understand for both drivers and customers alike.

Regards

Steve Hale

Hale-A-Cab

Alternative Hackney Carriage Pricing Proposal

Tariff	1-4 Passengers	5-8 Passengers	Waiting Time
Tariff 1	Day Rate (07:00 - 23:00) Excluding Public Holidays and those covered by Tariff 3. £3.20 for the first 528 yards or 2 minutes or part there of (or a combination of time and distance. 20p for each subsequent 176 yards or 40 seconds or part there of (or a combination of time or distance	N/A	£18 per hour
Tariff 2	Night Rate (23:00 - 07:00) to include all Public Holidays excluding those covered by Tariff 3. £4.80 for the first 528 yards or 2 minutes or part there of (or a combination of time and distance. 30p for each subsequent 176 yards or 40 seconds or part there of (or a combination of time or distance	Day Rate (07:00 - 23:00) Excluding Public Holidays and those covered by Tariff 4. £4.80 for the first 528 yards or 2 minutes or part there of (or a combination of time and distance. 30p for each subsequent 176 yards or 40 seconds or part there of (or a combination of time or distance	£27 per hour
Tariff 3	Rate for Christmas (18:00 on 24th December to 07:00 on 27th December) and New Year (18:00 on 31st December to 07:00 on 2nd January) £6.40 for the first 528 yards or 2 minutes or part thereof (or a combination of time and distance. 40p for each subsequent 176 yards or 40 seconds or part thereof (or a combination of time or distance	Night Rate (23:00 to 07:00) to include all Public Holidays excluding those covered by Tariff 4. £6.40 for the first 528 yards or 2 minutes or part there of (or a combination of time and distance. 40p for each subsequent 176 yards or 40 seconds or part there of (or a combination of time or distance	£36 per hour
Tariff 4	N/A	Rate for Christmas (18:00 on 24th December to 07:00 on 27th December) and New Year (18:00 on 31st December to 07:00 on 2nd January) £8.00 for the first 528 yards or 2 minutes or part thereof (or a combination of time and distance. 50p for each subsequent 176 yards or 40 seconds or part thereof (or a combination of time or distance	£45 per hour

BMSDC Licensing Team

From: AAA Cabs [REDACTED]
Sent: 18 November 2020 15:02
To: David Price
Cc: BMSDC Licensing Team; Emma Richbell
Subject: RE: Babergh DC Taxi Tariff Consultation Exercise
Attachments: WSC-Fare-card.pdf

**
EXTERNAL EMAIL: Do not click any links or open attachments unless you trust the sender and know the content is safe. Click here
<https://suffolk.freshservice.com/support/solutions/articles/50000031829-email-banners-external-emails> for more information or help from Suffolk IT

**

Good afternoon,

Please find below comments from AAA Cabs

As discussed with Emma Richbell on the 4th August we do not want a completely separate tariff structure for the larger vehicles just the ability to charge extra when the passenger occupancy exceeds 4 passengers.

There is also no need for an additional tariff structure for the larger vehicles as other councils do incorporate this all into one rate sheet (West Suffolk Council rate sheet attached as an example)

If the proposed rates are imposed customers from the ranks will wait for a car, as that charges £2.00 per mile, as opposed to a larger vehicle which will have the meter set to charge £3.00 per mile (tariff 1 used from each table). The argument that the driver can always charge less than the meter rate will only add to more inconsistencies for the paying public, as some drivers will charge the full rate, some will attempt to work out two thirds of the meter rate, and others will just make up a number.

The tariff table we would propose would be four tariffs as follows

Tariff 1 - Day Rate (07:00 to 23:00) Excluding Public Holidays and those covered by Tariff 3 for up to 4 passengers
Tariff 2 - Night Rate (23:00 to 07:00) to include all Public Holidays excluding those covered by Tariff 3 for up to 4 passengers OR Day Rate (07:00 to 23:00) Excluding Public Holidays and those covered by Tariff 4 for 5 to 8 passengers
Tariff 3 - Rate for Christmas (18:00 on 24 December to 07:00 on 27 December) and New Year (18:00 on 31 December to 07:00 on 2 January) for up to 4 passengers OR Night Rate (23:00 to 07:00) to include all Public Holidays excluding those covered by Tariff 4 for 5 to 8 passengers
Tariff 4 - Rate for Christmas (18:00 on 24 December to 07:00 on 27 December) and New Year (18:00 on 31 December to 07:00 on 2 January) for 5 to 8 passengers

The rates would then be

Tariff 1 - £3.20 for the first 528 yards or 2 minutes or part there of (or combination of time and distance) and then £0.20 for each subsequent 176 yards or 40 seconds or part thereof (or a combination of time and distance).

Note: Running Mile = £2.00, Waiting Time = £18.00 per hour
Tariff 2 - £4.80 for the first 528 yards or 2 minutes or part there of (or combination of time and distance) and then £0.30 for each subsequent 176 yards or 40 seconds or part thereof (or a combination of time and distance).

Note: Running Mile = £3.00, Waiting Time = £27.00 per hour
Tariff 3 - £6.40 for the first 528 yards or 2 minutes or part there of (or combination of time and distance) and then £0.40 for each subsequent 176 yards or 40 seconds or part thereof (or a combination of time and distance).

Note: Running Mile = £4.00, Waiting Time = £36.00 per hour
Tariff 4 - £8.00 for the first 528 yards or 2 minutes or part there of (or combination of time and distance) and then £0.50 for each subsequent 176 yards or 40 seconds or part thereof (or a combination of time and distance).

Note: Running Mile = £5.00, Waiting Time = £45.00 per hour

Stuart Armstrong
AAA Cabs

Emails sent to and from this organisation will be monitored in accordance with the law to ensure compliance with policies and to minimize any security risks. The information contained in this email or any of its attachments may be privileged or confidential and is intended for the exclusive use of the addressee. Any unauthorised use may be unlawful. If you receive this email by mistake, please advise the sender immediately by using the reply facility in your email software. Opinions, conclusions and other information in this email that do not relate to the official business of Babergh District Council and/or Mid Suffolk District Council shall be understood as neither given nor endorsed by Babergh District Council and/or Mid Suffolk District Council.

Babergh District Council and Mid Suffolk District Council (BMSDC) will be Data Controllers of the information you are providing. As required by the Data Protection Act 2018 the information will be kept safe, secure, processed and only shared for those purposes or where it is allowed by law. In some circumstances however we may need to disclose your personal details to a third party so that they can provide a service you have requested, or fulfil a request for information. Any information about you that we pass to a third party will be held securely by that party, in accordance with the Data Protection Act 2018 and used only to provide the services or information you have requested.

For more information on how we do this and your rights in regards to your personal information and how to access it, visit our website.

--

This email has been checked for viruses by AVG.
<https://www.avg.com>

Babergh District Council
Endeavour House
8 Russell Road
Ipswich
Suffolk
IP1 2BX

19th November 2020

Dear Team,

This is the response to the latest correspondence you have sent to us regarding the increase of Hackney carriage fares.

The one issue that we see with the new rates begins mainly with the starting charge on Tariff 1.

Based upon calculations of this compared to the current starting charge there is actually a decrease in revenue.

Current rate is £3.00 to travel 400 yards = 0.0075p per yard.

Proposed rate is £3.20 to travel 528 yards = 0.0060p per yard.

This means the customer can go further on the starting fee so there is no increase in that part of the overall fee for a journey. This would mean that if a customer is only having a short journey then the driver/company would actually be worse off.

When the running mile and waiting time have both been increased it does not make sense to then have the starting price reduced. If it is felt that the 3 increases together make it too much of an overall price hike then maybe a smaller increase on the waiting time should be a consideration. We feel that all aspects of the review and increase should be fair on all parties (the customer, driver & company), therefore the starting figure should show an actual increase.

With Covid, taxi journeys have largely dropped in demand and therefore the income has suffered a massive downfall and with wages / insurance / fuel / maintenance costs not really altering at all this does need to be an increase that can be beneficial to all.

Kind Regards

[Redacted Signature]

C. Golyntia
(Partner)

